



All Manufacturing and Service Centers Essential Businesses

Monday, March 23, 2020 | Maumee, OH

Dear Valued Customers,

As the COVID-19 virus continues to impact businesses, we want you to know that SSC will continue to provide you with unequalled service through innovation to all customers across the country. We know that our customers servicing the door access system industry is essential to keeping first responders, health care providers and transportation working and operational.

Our Ohio manufacturing facilities and all service center locations will remain open and fully operational. At this time, we are experiencing no delays or service interruptions.

Our Visalia California will reopen tomorrow, Tuesday, March 24, 2020 with reduced staff to provide our west coast customers with essential springs and overhead door parts to help them to continue to provide critical repairs to door access systems for life saving personnel.

Our customer service team is available by phone and email. Please call 800.752.8522, email: sales@sscorp.com or visit servicespring.com to reach them or place an order.

SSC has taken the following actions for the health and safety of our employees and customers:

Office and sales staff are working remotely whenever possible

Suspended all unnecessary travel

Scheduled additional sanitation and cleaning in all service centers and manufacturing locations

Applied new pick-up and operational procedures to reduce the amount of contact between customers and employees

Implemented curbside or loading dock pick-ups

Eliminated access to our Service Center showrooms, warehouse, office, restrooms and water fountains

Any employee that feels sick is being sent home immediately without any punitive damages of any kind.

We continue to monitor the evolving situation and will update you on any changes. Thank you for your support.

Stay well.