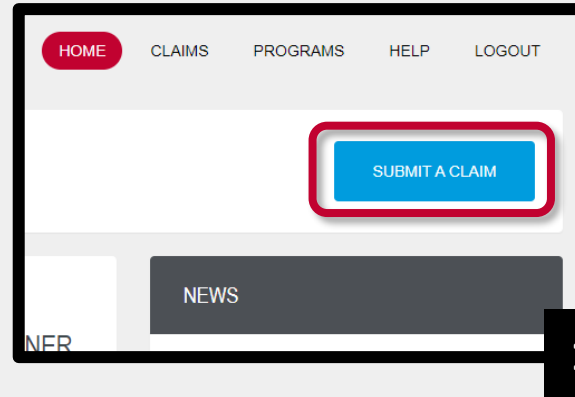


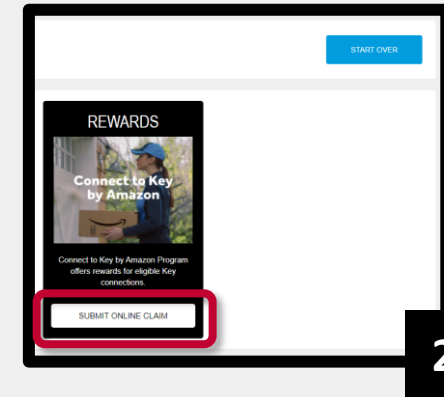


Entering Claims

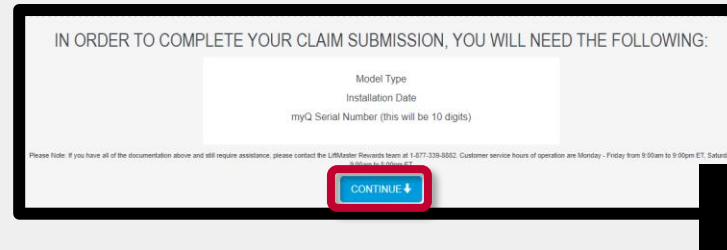
- **Step 1:** Click *“Submit a Claim”*, which is available from any page on the portal.
- **Step 2:** On the program badge, click *“Submit Online Claim”*. You may notice that the *“Submit a Claim”* button has now become *“Start Over”* and can be used to restart from this page at any point during the claim entry process.
- **Step 3:** There will be a summary of the information required for the claim to be submitted. Please acknowledge this list by clicking *“Continue”*.
- **Step 4:** Here, you are asked to enter the installation date and device. Type *“garage”* and select from the options that appear. Once a device has been selected, another field will appear to enter the myQ serial number.
- **Step 5:** Once the serial number has been entered, click *“+ Add Serial”* to associate it to the device.
- **Step 6:** If there are more devices to add, click *“Add Another Serial”* and repeat Steps 4 and 5. Otherwise, click *“Submit”* to complete claim entry.
- **Step 7:** The screen will now confirm that *“Your Claim has been Submitted”* and will show a summary of the information entered. This new entry will be available in the *“Claims”* tab within 6 hours.



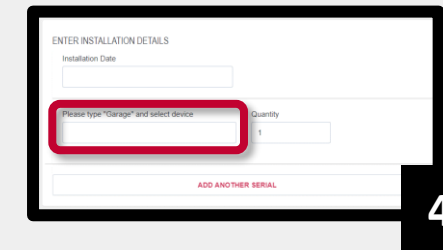
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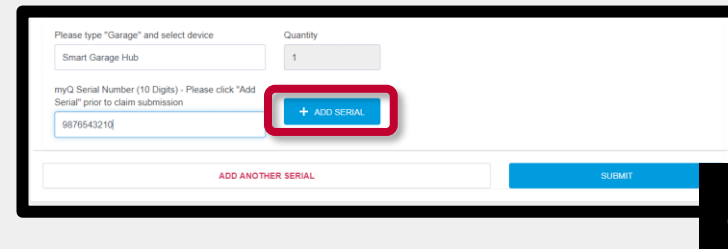
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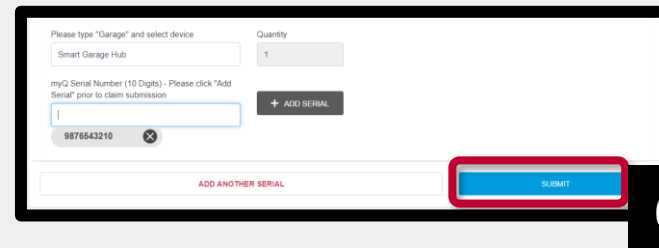
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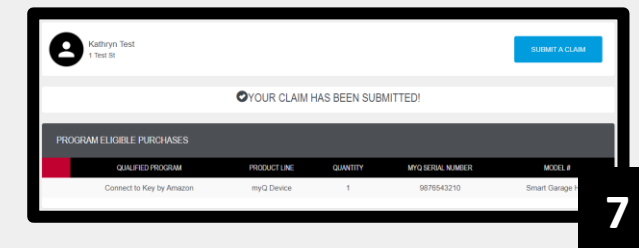
4



5



6



7