



Serial Number: _____

Install Date: _____

Installing Company: _____

Company Phone: _____

RESIDENTIAL SECTIONAL GARAGE DOORS **WARRANTY**

Manufactured from exceptional materials, Invicta residential garage doors are crafted with quality workmanship by Invicta Door™, a division of The McAlear Group, Inc. The Invicta Residential Garage Door Limited Warranty applies to complete residential Invicta garage doors (sections and functional hardware) for the intended purpose under normal use. The residential garage doors must be maintained in accordance with the manufacturer’s instructions for single family, residential condominiums or similar multi-family residential dwellings at the home or location of original installation. This Limited Warranty is valid to the original end-use purchaser only and is non-transferable or assignable in whole or part. Registration of the garage door with Invicta Door™ is required within 90 days of installation for warranty to be applicable.

PAINT FINISH:

Invicta Door™ warrants residential garage door sections against material manufacturing defects and workmanship, such as splitting, cracking, peeling and rusting (exterior only). Surface rust, chips and/or scratches in the paint which result in cosmetic or surface corrosion or normal fading or discoloration from UV sun rays or use are not covered are not covered. Application of non-factory paint on the exterior or interior face voids this warranty.

	06 Model	14 Model	18 Model
Single Family Homes	15 Years	25 Years*	25 Years*
All Others	7 Years	10 Years	10 Years

**Applied to the original purchaser for the location of original installation and excludes non-single family homes. The garage door is fully warranted for the first year after installation and pro-rated for the subsequent years, based on the years remaining on the warranty period. The value of the warranty reimbursement is calculated on the sales price paid by the original purchaser (excluding taxes, fees, and installation), multiplied by the percentage of remaining time left on the warranty.*

HARDWARE & SPRINGS:

Invicta Door™ warrants all functional hardware (hinges, rollers, track and similar hardware) and springs against defects in materials and workmanship for three (3) years from the date of purchase. Hi-lift or vertical lift applications are not covered under this warranty.

GLASS & INSERTS:

This Limited Warranty excludes all warranties for single pane glass and insulated window components (glass and inserts). Upon purchase, Invicta Door™ will transfer any and all warranties provided by the original glass/inserts manufacturer to the purchaser.

Learn more about the warranty at invictadoor.com/warranty



THIS LIMITED WARRANTY EXCLUDES DAMAGE OR DETERIORATION CAUSED BY:

Normal wear, intentional abuse, improper use or alteration, installation or maintenance, use of pressure washers, rust caused by damages or scratching, exposure to condensation, water, fire, corrosive or harsh chemicals, fumes or foreign substances in the atmosphere, salt environments including coastal areas (within 2 miles), defects in paints or coatings used to finish door sections outside the original manufacturing, any product or component that is altered, modified or not a part of the original door, shipping, installation and labor charges, an act of God, vandalism or graffiti, other accident of casualty, or radiation exposure.

This warranty does not cover any materials or workmanship provided by anyone other than Invicta Door™ or failure to follow all installation and maintenance instructions. In the event of repairs or replacement of original materials or components during the warranty period by anyone other than Invicta Door™ or an authorized dealer, you are responsible for paying for such repairs or parts without recourse from Invicta Door™, and the warranty shall be void with respect to such repairs, alterations and replacements. The obligation of Invicta Door™ under this warranty shall at all times be subject to the then current warranty policies and procedures at the time the warranty claim is submitted. Routine maintenance or minor adjustments are excluded in this warranty, and this warranty does not extend to claims for products that have in anyway been altered, processed, or misused.

NEITHER ANY PERFORMANCE OR OTHER CONDUCT, NOR ANY ORAL OR WRITTEN INFORMATION, STATEMENT OR ADVICE PROVIDED BY US OR ANY OF OUR DEALERS, AGENTS OR EMPLOYEES WILL CREATE A WARRANTY, OR IN ANY WAY INCREASE THE SCOPE OR DURATION OF THIS LIMITED WARRANTY. ANY CLAIM, DISPUTE OR CONTROVERSY (WHETHER IN CONTRACT, TORT OR OTHERWISE, WHETHER PRE-EXISTING, PRESENT OR FUTURE, AND INCLUDING STATUTORY, CONSUMER PROTECTION, COMMON LAW, INTENTIONAL TORT, INJUNCTIVE AND EQUITABLE CLAIMS) BETWEEN YOU AND INVICTA DOOR ARISING FROM OR RELATING IN ANY WAY TO YOUR PURCHASE OF PRODUCTS OR THIS LIMITED WARRANTY, WILL BE RESOLVED EXCLUSIVELY AND FINALLY BY BINDING ARBITRATION, administered by the American Arbitration Association in accordance with the Consumer Arbitration Rules then in effect. Any award of the arbitrator(s) will be final and binding, and may be entered as a judgment in any court of competent jurisdiction.

THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, AND IN SUCH CASE THE ABOVE LIMITATION MAY NOT APPLY.

In the event of a defective component, contact **the installing dealer the door was purchased from within fifteen (15) days from defect discovery**. Invicta Door™ reserves the right to inspect alleged defective and to verify warranty eligibility. Upon inspection and verified eligibility, Invicta Door™ will repair, repaint or replace the defective products. Coverage for any charges related to but not limited to freight, removal, installation, painting or labor will be at the discretion of Invicta Door™. If you are not successful in having the installing dealer remedy the problem, please contact **Invicta Door™** contact@invictadoor.com or provide written notice to Invicta Door™ at the following address:

Attn: **Invicta Door™**
Warranty Dept.,
1703 Tollgate Dr.,
Maumee, OH 43537.

The written notice should include your name, address, telephone number, garage door serial number, installation date, name of installing dealer and description or photos of the problem.

Learn more about submitting a claim at: [invictadoor.com/claims](https://www.invictadoor.com/claims).